

May 2, 2018

TO: Honorable Members of the Board of Supervisors
Jeffrey V. Smith, M.D., J.D., County Executive

FROM: René G. Santiago, ^{RS} Deputy County Executive/Director, SCVHHS
Toni Tullys, Director of Behavioral Health Services

SUBJECT: Off Agenda Memo on Adult/Older Adult System Redesign

During the March 20, 2018 Board of Supervisors meeting (per agenda item no. 10), Supervisor Chavez requested an off-agenda report relating to the timeline of redesign of the adult mental health system and how it is connected with the public safety and justice system.

In the fall of 2016—approximately ten years after MHSA implementation began—Santa Clara County Behavioral Health Services Department (BHSD) hired Resource Development Associates (RDA) to assess the effectiveness, structure, quality, and impact of its MHSA-funded Continuum of Care. One of the goals of this project was a retrospective exploration of what had been accomplished with regards to MHSA implementation. BHSD was also interested in documenting the current landscape of MHSA-funded services, and in exploring outstanding/unmet needs in order to target its future efforts. These efforts culminated in a comprehensive needs assessment and series of recommendations that informed the direction of this MHSA Plan.

A primary focus of the evaluation was the Adult/Older Adult System, as service gaps needed to be addressed.

Examples of the new Adult/Older Adult services and enhancements made to MHSA programs include:

- New targeted outreach and engagement teams to connect consumers with mental health needs to services.
- Two new Assertive Community Treatment (ACT) teams (200 slots) to provide intensive services to adults with the most severe mental health needs in order to decrease hospitalization, incarceration and homelessness. While some Criminal Justice consumers will be routed to the ACT teams, an additional Forensic ACT (FACT) team (100 slots) has been included.

- An expansion of Full Service Partnership (FSP) services including 700 additional spaces and an increase in per person annual funding for transition age youth (TAY), adults and older adults. This includes the Criminal Justice FSP.
- New outreach programs and direct services for TAY and Older Adults.

The FSP spaces are estimates from emergency psychiatric services (EPS) and hospital data. It is likely that there is some overlap with Criminal Justice, given that some of the consumers would have been in jail, as well as in EPS/hospitals. However, there is an additional amount of clients/consumers who would not have been picked up in the system analysis because the evaluation was focused on adult/older adult services and jail data was not included.

Following the completion of the Adult/Older Adult Redesign, the Department expanded RDA's Scope of Work to assess service gaps in the Criminal Justice System. The consultants have identified the need for a FACT team and increased FSP services, as noted above, and recommended changes to the County-operated Evans Lane outpatient and residential services.

MHSA Planning Public Review Process and Board Review and Approval

On May 8, 2018, the draft MHSA Three Year Plan (the Plan) will be shared at the MHSA Stakeholder Leadership Committee Report Back Meeting. On May 11, 2018, the draft Plan will be posted for the 30 day public review. Following the public posting, the Department will meet with the Board aides to provide an overview of the Plan, with a focus on the expansion of existing services and the new services and programs. The 30 day public review period ends on June 11, 2018, at which time staff will review public comments and consider changes to the final Plan. On June 19, 2018, the Plan will be presented to the Board of Supervisors (Board) for their review and approval. Upon Board approval, the Plan will be sent to the Department of Health Care Services and the Mental Health Services Oversight and Accountability Commission, for the Innovations projects.

The Department will be working closely with the County Procurement Officer and the new Director of the County Executive's Office of Countywide Contracting Management (OCCM) to develop Requests for Proposals (RFPs) for the new MHSA services. Working with OCCM, the Contracts staff will develop an RFP timeline and provide this information to the Board. The first RFP will be the new In Home Outreach Teams.

c: Miguel Marquez, Chief Operating Officer
James R. Williams, County Counsel
Megan Doyle, Clerk of the Board
Chief Board Aides
Debbie Dills Thompson, OBA
Agenda Review Administrator