

Better Health for All



Santa Clara Valley Health & Hospital System Administration
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DATE: October 30, 2018
TO: Honorable Members of the Board of Supervisors
Jeffrey V. Smith, M.D., J.D., County Executive
FROM: René G. Santiago, Deputy County Executive/Director, SCVHHS
Toni Tullys, Director of Behavioral Health Services
SUBJECT: Trauma and Healing Informed Framework Status

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Under advisement from the Board of Supervisors (Board) meeting on April 17, 2018, at the request of Vice President Chavez, the Board directed Administration to return to the Board on date uncertain with the recommended appropriation modification and salary ordinance amendment to add a position to support the Trauma and Healing Informed Framework; and directed Administration to ensure the capacity of the framework to facilitate evaluation and course correction as a core characteristic of the institution, including the ability to measure outcomes.

The appropriation modification and salary ordinance for the position requested to direct the Trauma and Healing Informed Framework was administered through the Office of Cultural Competency within the County Executive's Office. This position is currently funded through the Social Services Agency utilizing Wraparound Reinvestment funds.

With respect to the framework to facilitate evaluation and the ability to measure outcomes, the Cross Agency Services Team (CAST) has developed an implementation plan for the System-wide Framework for Trauma Informed Healing Focused Care. The implementation plan includes the following focal areas: 1) MOU Development, 2) Financing Models, 3) Evaluation, Monitoring and Implementation Support, and 4) Standards of Excellence Development. During a one-day CAST retreat held on July 11, 2018, CAST members turned their attention to the various work groups and developed strategies to guide the work toward implementation of the framework. One of the recommendations related to evaluation and outcomes is that leadership and governance, cross system collaboration including policy, practices, cross training, community engagement and involvement, service models, training and workforce development, the physical environments (e.g, safety and stability), and financing be the focus of an evaluation of the framework. As the work is currently underway, near term updates will

be provided at the Children, Seniors and Families Committee (CSFC) of the Board of Supervisors

c: Miguel Marquez, Chief Operating Officer
James R. Williams, County Counsel
Megan Doyle, Clerk of the Board
Chief Board Aides
Debbie Dills Thompson, OBA
Agenda Review Administrator