



COUNTY OF SANTA CLARA  
**Health System**

**Custody Health Services  
 Administration**  
 150 W. Hedding Street  
 San Jose, CA 95110  
 Tel (408) 808-3648  
 Fax (408) 808-3633

**DATE:** March 15, 2021

**TO:** Honorable Members of the Board of Supervisors  
 Jeffrey V. Smith, M.D., J.D., County Executive

**FROM:** René G. Santiago, Deputy County Executive/Director, CSCHS

DocuSigned by:

*René G. Santiago*

A968A3B7E216400...

Eureka Daye, PhD, Director of Custody Health and Behavioral Health Services

DocuSigned by:

*Eureka Daye*

898A90E0D4A3416...

**SUBJECT:** Off-Agenda Report on Types of Medical Insurance and Prescription Drug Coverage that Inmates Have Upon Release, Including Available County Health Insurance Partnerships and Associated Activation Timeframe

On March 19, 2019 (Item #11), the Board of Supervisors directed staff to provide an off-agenda report relating to types of medical insurance and prescription drug coverage that inmates have upon release, including available County health insurance partnerships and associated activation time frame. This off-agenda report provides a response to the above referral.

Whereas Custody Health Services (CHS) provides comprehensive medical, dental, and behavioral health services to patients while in custody, the Sheriff's Office Inmate Programs Unit is in-charge of signing up patients for medical insurance and prescription drug coverage prior to release from custody.

Rehabilitation Officers (RO's) sign-up majority of in-custody patients with known release dates for benefits coverage and conduct screenings for Medi-Cal applications within 90 days prior to release. The applications that are obtained by RO's are then forwarded to the county's Social Services Agency for processing. If a patient is unable to complete the Medi-Cal application prior to release, a blank application is included in the patient's personal belongings, can be obtained at the Reentry Resource Center or at any Social Services Agency office location.

With regards to essential medication, CHS medical providers place order(s) for essential medication in the patient's electronic medical record if a release date is known. All patients with essential medication are provided with a 30-day supply which they can then pick up from any of the eleven (11) Health System pharmacies without the need to have the prescription on hand. A list of the eleven (11) Health System pharmacies is attached to this report.

In special circumstances such as with patients eligible for Compassionate Release, a CHS Medical Social Worker (MSW) handles the patient insurance coverage application. The MSW routes insurance and benefits applications for patients who suffer from a terminal illness and has a life expectancy of six (6) month or less to the proper agency. Once benefits are established for the patient, the MSW then ensures that the patient is provided the appropriate palliative care outside of the custody setting. The CHS MSW may also contact the Health System's Medical Social Services' Homeless Discharge Planner for assistance if the patient does not have any next of kin.

**COUNTY OF SANTA CLARA HEALTH SYSTEM  
PHARMACY LOCATION AND HOURS**

<b>SCVMC Pharmacy Location and Hours</b>	
<p><b>Valley Specialty Center</b> Outpatient Pharmacy 751 S. Bascom Avenue San Jose, CA 95128 (408) 885-2310 Monday-Friday 9am-6:30pm Saturday-Sunday Closed</p>	<p><b>Valley Health Center Sunnyvale</b> 660 S. Fair Oaks Avenue Sunnyvale, CA 94086 (408) 992-4830 Monday-Thursday 9am-9pm Friday 8:30am-5pm Saturday-Sunday Closed</p>
<p><b>Valley Health Center Bascom</b> 750 S. Bascom Avenue San Jose, CA 95128 (408) 885-2320 Monday-Friday 9am-9pm Saturday-Sunday 8:30am-5pm (Close for lunch 12:30pm-1pm)</p>	<p><b>Valley Health Center Tully</b> 500 Tully Road San Jose, CA 95111 (408) 817-1360 Monday-Friday 8:30am-9pm Saturday-Sunday Closed</p>
<p><b>Valley Health Center East Valley</b> 1993 McKee Road San Jose, CA 95116 (408) 254-6340 Monday-Friday 8:30am-9:30pm Saturday-Sunday 8:30am-5pm (Close for lunch 12:30pm-1pm)</p>	<p><b>The Enborg Pharmacy is for Mental Health Clients only</b> 2221 Enborg Lane San Jose, CA 95128 (408) 885-4100 Monday-Friday 8:30am-5pm Saturday-Sunday Closed</p>
<p><b>Valley Health Center Gilroy</b> 7475 Camino Arroyo Gilroy, CA 95020 (408) 852-2212 Monday-Friday 8:30am-5pm Saturday-Sunday Closed</p>	<p><b>The Specialty Pharmacy</b> 2221 Enborg Lane San Jose, CA 95128 (408) 977-3542 Monday-Friday 9am-5pm Close for lunch 12pm-1pm</p>
<p><b>Valley Health Center Milpitas</b> 143 N Main Street Milpitas, CA 95035 (408) 957-0919 Monday-Friday 8:30am-5pm Saturday-Sunday Closed</p>	<p><b>VHC Downtown Pharmacy</b> 777 East Santa Clara Street San Jose, CA 95112 (408) 977-4500 Monday-Friday 9am-10pm Saturday-Sunday 9am-10pm</p>
<p><b>Valley Health Center Moorpark</b> 2400 Moorpark Avenue San Jose, CA 95128 (408) 885-7675 Monday-Friday 8:30am-9pm Saturday-Sunday 8:30am-5pm (Close for lunch 12:30pm-1pm)</p>	