

County of Santa Clara

Office of the Sheriff

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MEMORANDUM

Laurie Smith
Sheriff

DATE: September 1, 2020

TO: Honorable Members of the Board of Supervisors
Jeffrey V. Smith, County Executive

FROM: Laurie Smith, Sheriff DocuSigned by:
Laurie Smith
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SUBJECT: Jail Reform Referral Item #233: Inmate Calling Systems and Inmate Tablet Services Platform

Under advisement from the Board of Supervisors meeting of April 21, 2020 on item number 62, Supervisor Ellenberg requested that the Office of the Sheriff provide an off-agenda report to the Board on date uncertain relating to status of the contracts providing Inmate Calling Systems and an Inmate Table Services Platform.

Subsequent to Legacy/Edovo advising the County of its intent to pull out of the Inmate Phone and Tablet contract, the multi-departmental team for the Phone/Tablet project composed of the Sheriff's Office, Procurement, and Technology Services and Solutions (TSS) departments attended a meeting with Global Tel Link (GTL) on August 4, 2020. Legacy/Edovo advised that they have selected GTL to assume responsibility over the recent Agreement CW2231398 with the County. During the meeting, GTL advised that they would be bound to provide the requirements of the new Legacy/Edovo contract if the County chooses to accept this path. GTL provided a demonstration during the meeting which showcased some of their tablet program capabilities. The County will be scheduling an additional tablet demonstration to see the other tablet features and perform additional due diligence to ensure that GTL can deliver all of the requirements of the Agreement.

This project is being managed by TSS including the related WiFi infrastructure installations at the jail facilities.

The next multi-departmental team meeting will be held in September to finalize the decision whether to accept or deny Legacy/Edovo's proposed contract assignment to GTL.

c: Chief Board Aides
Miguel Marquez, Chief Operating Officer
James Williams, County Counsel
Megan Doyle, Clerk of the Board of Supervisors